

The catalog of elective disciplines

1. **Department:** «Nursing-1»
2. **Level of preparation:** «Applied Bachelor of Nursing»
3. **Specialty:** 009130100 – «Nursing»
4. **Course:** 2 (1 years 6 month)
5. **Name of elective discipline:** «Communication skills»
6. **Amount of credits:** 2
7. **Purpose of the discipline:** Teaching a nurse patient-oriented care, by consolidating communication skills, teamwork skills.

8. Objectives:

- Uses patient-centered counseling skills in simulation;
- Informs about their knowledge, games and knowledge about the principles of communication with patients (families) in clinical practice;
- Gives his knowledge and skills in working with information;
- Has the skills of public speaking with an audience, the skills of presenting one's own opinion, analyzing and synthesizing information in the field under study;
- Actively participates in public life;
- Demonstrates commitment to professional ethical principles;
- Appreciates and supports the aesthetics of the work environment;
- Shows relationships with different people in different situations, taking into account the situation;
- Shows responsibility by working in different groups;
- Uses various information information technologies to effectively exchange information for professional purposes.

9. Substantiation of the choice of discipline: Modern nursing practice requires improving the quality of medical care, developing the principles of patient-centered nursing care. Patient-centered nursing care is based on the concept of effective partnership, taking into account the patient's opinion, decision-making, coordination of work. This technology is being intensively introduced into the global healthcare system and focuses on patient satisfaction, clearly defining their needs, establishing full compliance with the patient as a result of a combination of communication skills.

10. Learning outcomes (competencies):

| Knowledge (cognitive sphere) | Skills (psychomotor sphere) | Personal and professional competences (relations) |
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| Knows the main provisions of the Republic of Kazakhstan, the basics of healthcare legislation and regulatory documents. | Knows how to work with regulatory and instructional documentation; | Establish professional, personal and corporate contacts; |
| Knows regulatory and instructional documents, professional activities of a specialist; | Is able to document the main stages of the nursing process with a patient-centered; | Solve the problems of information retrieval, be ready for personal and professional growth; |
| Knows the principles of organization of medical, social, legal assistance; | Is able to keep records of the consumption of medicines, dressings, tools, forms of special accounting; | Have flexible and creative thinking; |
| Knows the qualification characteristics of the specialty "Nursing" | Is able to organize and implement the nursing process to provide qualified patient-centered care for | Have high responsibility for their own and team work results; |

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| | the patient, taking into account his individual needs and problems; | |
| Knows the essence of patient-centered nursing care; | He is able to perform diagnostic, therapeutic, resuscitation, rehabilitation, preventive, therapeutic, sanitary-hygienic, sanitary-educational measures in accordance with his professional job description, powers and medical appointments; | |
| Knows the basics of medical ethics and deontology | Knows how to perform nursing manipulations efficiently; provide psychological support to the patient and his family during the illness and after death. | |

11. Prerequisites: «Management in nursing», «Evidence-Based Nursing Practice».

12. Post requisites: Practice «Management in Nursing», Practice «evidence-based nursing practice».

13. Bibliography:

Main:

1. Nurzhanbayeva Zh.O. Psychology of zhane madeniyettanu: oku-adistemelik kuraly / Zh. O. Nurzhanbayeva, G. S. Aidarbekova, A. S. Yerkinbekova.- Kagandy: AKNUR, 2019.- 222 bet.
2. Nurzhanbayeva Zh.O. Psychology and cultural studies: an educational and methodological manual / Zh.O. Nurzhanbayeva, G.S. Aidarbekova, A.S. Erkinbekova. - Karaganda: AKNUR, 2019.- 222 bet
3. Myers, D. Aleumettik psychology = Social Psychology: about the soul / D. Myers, J. Tuenzh; Kaz.til.aud.G.K. Aykynbayeva [zhane T.B.]. - 12- basylym.- Astana: Ul'ttyk audarma burosy, 2018.- 648 b. s. : (Rukhani zhangyru).
4. Psychology and pedagogy for medical university students. 1 h.: textbook / edited by N. V. Kudryavoy. - Almaty : Evero, 2017. - 196 p.

Supplementary:

1. Wallace, P. psychology of the Internet [text] = the psychology of the internet : textbook / P. Wallace; Oct. language. AUD. "I don't know," he said. B.]. - 2nd head. - Almaty : National Translation Bureau, 2019
2. Pinker, S. Language-Instinct [text] = The language instinct : textbook / S. Pinker; Goose. language AUD. "I don't know," he said. - Almaty: National Translation Bureau, 2019.
3. Schultz, D. P. history of modern psychology: monograph = a History of Modern Psychology : monograph / D. P. Schultz, S. E. Schultz ; Oct. language. AUD. B. K. The Poet [ET.B.]. - 11th head. - Astana: National Translation Bureau, 2018. - 448 P. s.: fig.[Spiritual revival].